

Consumer Complaint Notice

Texas Community Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against the Texas Community Bank should contact the Texas Department of Banking through one of the means indicated below: In person or U.S. Mail: 2601 North Lamar Boulevard, Suite 300, Austin, Texas 78705-4294; Telephone No. (877) 276-5554; Fax No. (512) 475-1313; E-mail: consumer.complaints@dob.texas.gov; Website: www.dob.texas.gov/

Texas Community Bank also engages in the money transmission and/or currency exchange business as an authorized delegate of **American Express Travel Related Service Company, Inc.** and, or **American Express Prepaid Card Management Corporation** (collectively “**American Express**”) under Chapter 151 of the Texas Finance Code. If you have a complaint regarding an American Express prepaid card, first contact the customer service division of **American Express** at **1-877-297-4438**. If you have a complaint regarding an American Express travelers cheque product, first contact the customer service division of **American Express** at **1-800-221-7282**. If you still have an unresolved complaint regarding the company’s money transmission or currency exchange activity, please direct your complaint to: Texas Department of Banking, 2601 North Lamar Boulevard, Austin, TX 78705, 1-877-276-5554 (toll free), www.dob.texas.gov/, consumer.complaints@dob.texas.gov.