



# TCB Security Tool - Card Management

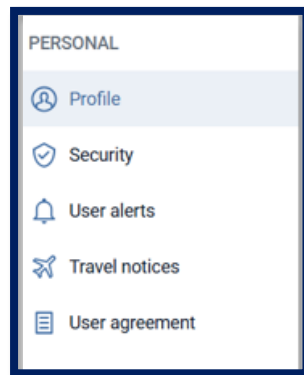
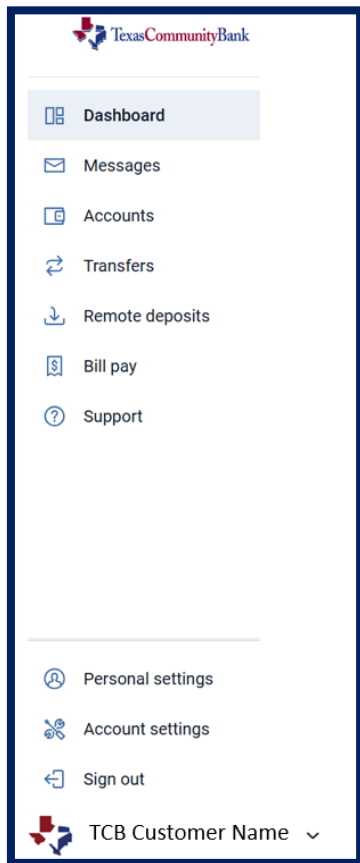


## Review Your Profile Contact Information

**To complete the process, follow these steps:** Log into your TCB Online banking profile > scroll down, locate **your name** > left click your name to display the expanded options > select **Personal settings** > select **Profile** > review the contact information on file > select the edit option needed > as an extra security measure, enter in your TCB login profile password > select confirm password > complete the necessary edit > **Save**.

From our TCB mobile banking app, tap your profile image in the upper right corner to begin the process.

### Displayed Setting: Beginning Your Review




Reviewing your contact information through your TCB Online/Mobile banking profile is convenient and user-friendly.

**Regularly conducting this personal review is essential to ensure you continue receiving important bank communications.**

- **Security Alerts:** Ensures you receive immediate notifications about suspicious activities or potential fraud on your account.
- **Account Updates:** Allows your TCB Account Officer/Representative the opportunity to promptly inform you about important changes or updates to your account or banking services.
- **Transaction Verification:** Facilitates quick verification of transactions, helping to prevent unauthorized access or use of your account.
- **Service Availability:** Ensures you can be contacted for any issues or questions regarding your account, providing continuous access to banking services.
- **Emergency Situations:** Provides a reliable way for the bank to reach you in case of emergencies affecting your account.

## Displayed Setting: During and After Review

Profile



TCB Customer Name  
[Edit preferred first name](#)

Address  
TCB Customer Address  
[Edit address](#)

Email  
TCB Customer Email  
[Edit email](#)

Phone  
TCB Customer Phone numbers  
[Edit phone numbers](#)


Phone


Home  
(956) 123-4567


Mobile  
(956) 765-4321


Work  
(956) 123-4567

Work mobile  
(956) 123-4567

 TexasCommunityBank

 Dashboard

 Messages **1**

 Accounts

**If you notice that your personal contact information is outdated upon review, please take the necessary steps to update it.**

Please complete the necessary edits within your TCB online/mobile banking profile:

- **Phone number(s)** – Once completed, your newly entered phone number(s) will be immediately visible and updated in our TCB banking system.
- **Email address** – Once completed, your newly entered email address will be immediately visible and updated in our TCB banking system.
- **Address** – Once completed, you will receive a notification in the Messages menu of your TCB Online/Mobile banking profile. Depending on the submission time, a TCB employee will review your message in due course. They will then respond, indicating that for security purposes, a form is required to complete address change requests, and provide guidance on how to request the necessary form.

**Confirmation of Notice:** After updating your phone number(s), you will receive a confirmation email at the email address associated with your TCB Online/Mobile banking profile. If you are updating your email address, the confirmation will be sent to the previous email address on file. These emails will come from [noreply@tx-communitybank.com](mailto:noreply@tx-communitybank.com).